



## Instructions for Completing a DTVPal DVR Software Update via USB

*Please remove or back up any files on your USB stick before downloading the software update. DISH Network cannot be held responsible for the loss of other data on your USB stick.*

1. Insert a USB stick into the USB drive on your computer. Open the USB network drive. Right click and select **New – Folder**. Name the folder **"update."**

*If a previous update has been performed with the USB stick and an existing "update" directory exists, please ensure you either delete the directory or rename it.*

2. Open your internet browser and go to [http://www.dishnetwork.com/dtvpal/dvr\\_support.shtml](http://www.dishnetwork.com/dtvpal/dvr_support.shtml). Click on **"Download Software Update..."** When the File Download window pops up, click **"Save."** Save the file in the "update" folder you created on your USB stick.
3. When the file has finished saving, remove the USB stick from your computer. Turn on your DTVPal DVR and insert the USB stick in the USB port on the back of the converter box. When the popup appears, press **OK** or wait 30 seconds for the download to begin automatically.



*The information in this document may change without notice.*

4. You should then see the message, "USB Download Available," which will display the current software version and the new software version. Press **Download** to continue or wait 30 seconds for the download to continue automatically.



5. Once the file has been loaded, the DTVPal DVR will verify the download. *DO NOT press Select. Pressing Select on the remote will **cancel** the update.* Remove your USB stick from the DTVPal DVR to complete the update.



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6. You will then be advised not to switch off your DTVPal DVR. Once the update is complete, the converter box will automatically reboot.



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