

Important messages and offers specific to you

Your DISH Network account number



Your DISH Network Statement

August 8, 2010

Page 1 of 2

DEPT 0063 PALATINE, IL 60055-0063
8255-9000 NO RP 28 03012009 NNYYNY 01 030273

JOE SMITH
1234 ANY STREET
ANYTOWN US 0000-0000

Account Holder: JOE SMITH
Account Number: 0000 00 000 000000
Service Address: 2222 MAIN STREET
ANYTOWN, US 10000-1000



Thank you for being a valued DISH Network customer. We appreciate your business.

Services from 08/23/10 - 09/22/10

Account Summary

Previous Balance	\$ 50.45
Payment - Thank you	-50.45
Current Charges	59.45

Total Due by Aug 28, 2010 \$ 59.45

Your Credit Card Will Be Charged On 08/26/10



See details on the back

Account Summary

Contact Us

- Online:** dishnetwork.com/faq
- Email:** care@dishnetwork.com
- Phone:** 1-800-333-DISH (3474)

▼ If choosing one of the options below, detach here and send the bottom return portion. ▼



Payment Options

To pay for this month's bill:

- **By check** - Write your account number on your check and return this portion
- **By credit/debit card** - Go to www.dishnetwork.com/myaccount

To set up AutoPay with Paperless Billing:

- **By check** - Fill out the reverse side of this form
- **By credit/debit card** - Go to www.dishnetwork.com/myaccount

Account Holder: JOE SMITH
Account Number: 0000 00 000 000000
Billing Address: 1234 ANY STREET
ANYTOWN US 00000-0000

Total Due by Aug 28, 2010 \$ 59.45

Your Credit Card Will Be Charged On 08/26/10

DISH NETWORK
P.O. BOX 105169
ATLANTA GA 30348-5169



825590900000000000056754



Sign up for AutoPay and Paperless Billing or change personal information

Due date and total amount due

Billing period

Details of transactions during the billing period

Monthly charge information



8255 9000 NO RP 28 03012009 NNYNY 01 030273

Page 2 of 2

Account Holder: JOE SMITH
Account Number: 0000 00 000 00000000
Statement Date: August 08, 2010

Service Date(s)	Detailed Activity	
Jul 17	Previous Balance	\$50.45
	Payment - Thank You	-50.45
		\$0.00
Aug 23 - Sep 22	Monthly Charges	
	America's Top 200 w/Locals	52.99
	DVR Service	6.00
		\$58.99
Aug 08	Taxes	
	State/Local Tax (Sales/Gross Receipts)	0.46
	Total Due by Aug 28, 2010	\$59.45

About your DISH Network Statement

Your monthly statement is mailed 15 days before your service period begins. Your balance is due by the "Total Due By" date stated on your statement, which is approximately 20 days after your statement is mailed.

Any changes you make to your service in the middle of your service period will result in partial month charges for added services and partial month credits for discontinued services.

Explanation of Detailed Activity

Other Charges

- Service Access Fee -Allows for access to specialty programming \$ 6.00
- Late Charge \$ 5.00
- Reconnect Charge \$20.00
- Returned Payment Charge \$10.00
- Shipping and Handling \$15.00
- Transaction Fee -Applied for agent-handled transactions
- Removing programming, ordering PPV, Agent Payment Handling \$ 5.00
- Removing Adult Programming \$20.00

Taxes

A taxable equipment rental fee of \$9 for the first receiver activated is included in your promotional base programming package price. The tax attributable to this fee has been included in the Taxes section in the Detailed Charges section.

Closed Caption

Closed Caption Contact Info: 888-809-1143, Fax 720-514-7660, or closedcaption@dishnetwork.com. Written complaints: Marciedes Metzger, Closed Caption Compliance Manager, P.O. Box 9040, Littleton, CO 80120.



Sign me up for AutoPay

By checking this box, providing your email address and signing below, you are authorizing your financial institution to automatically pay your DISH Network balance on your future due dates from the account listed with your enclosed check. You will automatically receive your monthly statement by email.

I want AutoPay but continue to have my monthly bill sent by regular mail as well

Email Address: _____

(We respect your privacy and we will not sell your email and you will not receive any promotional emails unless you request at dishnetwork.com/myaccount)

Signature: _____

By signing above, I hereby authorize DISH Network to automatically charge this bank account for all future charges including but not limited to monthly programming Pay-Per-View, early termination and equipment fees. I understand that all future bills will automatically be presented to this bank account on my billing due date. I acknowledge I must contact DISH Network at 1-800-333-DISH (3474) at least 7 days prior to my billing due date to allow time for any billing changes to reflect on my statement. I further understand that by providing an email address, I will receive notification of when I can view my bill at dishnetwork.com/myaccount or on DishHOME Channel 100.

Change personal information or sign up for AutoPay and provide your e-mail to get your online statement electronically